

216440  
2007-341-C

**HOTWIRE COMMUNICATIONS, LTD**  
300 E. Lancaster Avenue  
Suite 208  
Wynnewood, PA 19096

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA CLEC OPERATIONS**

**COMPANY NAME:** Hotwire Communications, Ltd  
**QUARTER / YEAR:** 1st Quarter / 2009

<u>Month:</u>	<u>January</u>	<u>February</u>	<u>March</u>
Number of Customer Access Lines	-3-	-3-	-3-
Trouble Reports / Access Line (%)	-0-	-0-	-0-
Customer Out of Service Clearing Times (%)	100%	100%	100%
New Installs Completed w/in 5 Days (%)	100%	100%	100%
Commitments Fulfilled (%)	100%	100%	100%

Comments / Explanations: No service issues 1st Quarter 2009.

Person Making Report / Contact Information: **Laurie Murphy, Assistant General Counsel,** Telephone: **484-572-6054,** email: **lmurphy@hotwiremail.com**

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